

Technical Bulletin

April 16, 2021

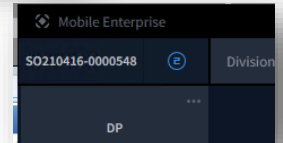
Four Changes to Mobile Enterprise from 4/15/2021 Upgrade

Intended Audience: Police & Fire/EMS users of CentralSquare's Mobile Enterprise

- Hot Hit Audible Notification**— hear a tone when your LEADS return reveals a Hot Hit!

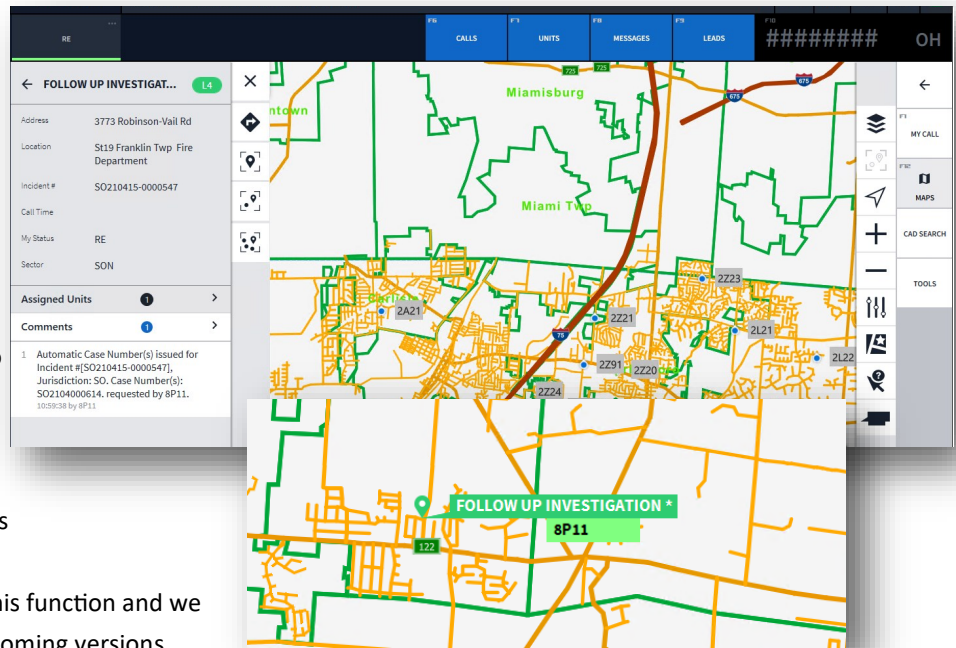


- Multi Assign Focus** – previously when you were Multi-Assigned to an Incident the mobile “stole” your focus onto the newly assigned call, even though in most cases you were still viewing the original call. Now, when you are multi-assigned to a 2nd call, the focus of your status and call interaction buttons stay on the original call until you switch calls using the top-left corner toggle.

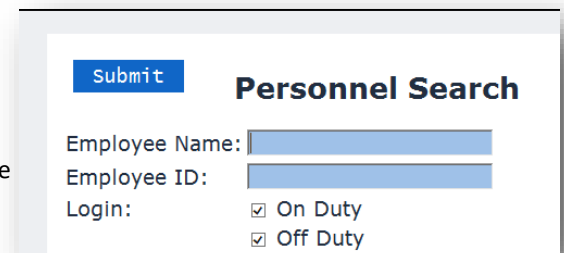


- Map Split Screen** – if you're on a call and view the map, a left slideout / split screen lets you see call info such as location, units assigned, and comments.

- Known issue with left slideout comments not auto-updating. Currently, you must go back to the Call Screen to view new comments before they populate in the left slideout. We are submitting a ticket to Central Square to investigate this issue.
- If the left slideout doesn't appear when viewing the map, click Call Zoom from the Call Screen and then click on the Incident's dropped pin on the map.
- **NOTE:** Central Square is still working on this function and we expect this interaction to improve in the coming versions.



- Keyboard focus on Forms** - When you open a new HTML form (e.g. Incident Search, Transport, Personnel Search) or an Add/Edit form in the Supplemental Information window, your keyboard now automatically focuses in to the first editable field so you do not need to use your mouse to select the field. This includes the Mobile Login Screen.



Contact Joshua Moyer at 695-HELP regarding this technical bulletin.